

PRINCIPLES OF TEAM LEADING



Aged 19+ (born
before 01/09/1999)



Lived in the EU
for 3 years



Available
fully funded

Strong team leadership is essential for providing guidance, direction and instruction within a group and inevitably leads to more effective teamwork and more motivated employees. Being able to manage a team effectively is critical in the current job market, where employee productivity and team outcomes are closely monitored.

What you will learn

Principles of team leading
Understanding business
Understanding how to communicate
work-related information

Plus five of the below optional units:

Understanding customers
Understanding how to deliver
customer service and resolve
problems
Understanding how to develop

working relationships with
colleagues

Understanding health and
safety procedures in the
workplace

Introduction to coaching

Introduction to mentoring

Understanding personal
development

Benefits

Achieve a nationally recognised
Level 2 qualification

Evidence your competency to
employers

Further your personal and
professional development

Learn at a time that suits you
without the need to attend college

Understand the importance of
clear communication